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Coutts wins seven Public Library contracts as the exclusive supplier

RINGWOOD, UK – In the past two months, **Coutts Information Services** has been awarded seven public library contracts and selected as the exclusive supplier of Reference standing orders for each.

The new contracts include: ***North West and Yorkshire Authorities Library Consortium (NW&YLC)*** comprising 32 authorities, ***The Highland Council (Scotland)***, the ***North Eastern Education & Library Board (NEELB)***, the ***Black Country Libraries in Partnership (BCLiP)***, ***TalNet (North Wales Authorities)***, ***Norfolk Libraries and Information Services (Norfolk City Council)***, and **Leicester City Council**.

"Selection support tools, access to bibliographic and management information, delivery times and customer service were key factors in our rigorous tendering process, and Coutts scored full marks in all aspects," explained **Kate Holliday**, Manager Yorkshire Libraries and Information, NW&YLC.

Inge Heijting, Contract Development Manager for NW&YLC, added: "As a recognised specialist library supplier, we felt that Coutts had the technology and experience required to support our membership in the current changing environment, particularly with developments in EDI services which is one of our priorities for the life of the contract."

Coutts is currently opening new ***NW&YLC***, ***NEELB***, ***Highland Council***, ***BCLiP***, ***TALNET***, ***NLIS (Norfolk County Council)*** and **Leicester City**

Council accounts at Coutts' Ringwood facility. All members are also offered additional opportunities with access to e-books via the market leading MyiLibrary platform, currently containing over 180,000 titles.

"We are pleased to be the supplier of choice for Reference standing orders and request orders to the public library sector and look forward to providing our new customers with cutting-edge supply services and the outstanding customer care Coutts is committed to," said **Jason Beech**, Director of Sales & Marketing for Coutts UK.

North West and Yorkshire Authorities Library Consortium unites public libraries from four existing purchasing groups: Cheshire, GMLC (Greater Manchester Libraries Consortium), Merseyside, and YBC (Yorkshire Book Consortium), totaling 32 authorities.

The Highland Council's Library and Information Service forms part of the Education Culture and Sport Service and operates through a network of joint and separate School, Community and Mobile Libraries. The purpose of the Highland Council's Library and Information Service is to provide, deliver, promote and enable the use of high quality library and information services to meet the educational, information, cultural and recreational needs of all who live, work or study in the Highlands.

The Black Country Libraries in Partnership comprise Wolverhampton Libraries, Dudley Libraries, Sandwell Libraries, and Walsall Libraries. The BCLiP was created to promote and improve access to libraries and develop services for the changing needs of people in the Black Country.

The North Eastern Education and Library Board consists of 35 members, appointed by the Minister responsible for the Department of Education for

Northern Ireland (DE). The Board is the local education and library authority for most of County Antrim and the eastern part of County Londonderry.

TalNet is a cooperative body set up by the library services of Anglesey County Council, Conwy County Borough Council and Gwynedd Council to provide computer and bibliographic services.

The mission of the **Norfolk Library and Information Service (Norfolk County Council)** is to support reading and learning for everyone. NLIS provides services through 46 library buildings, 17 mobile libraries, 2 village shops, 2 prisons, residential and day care services, services to housebound people, the hospital library service and 3 learning centers.

Leicester City Council is the unitary authority serving the citizens, communities and businesses of Leicester, the biggest city in the East Midlands.

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About Coutts Information Services

Coutts Information Services is an Ingram content company. The Ingram content companies provide a broad range of physical and digital services to the book industry, and immediate access to the largest selection of books and book-related products in the industry. The content companies are Ingram Digital, Lightning Source Inc., Ingram Book Company, Ingram International Inc., Ingram Library Services Inc., Coutts Information Services, Ingram Periodicals Inc., Ingram Publisher Services Inc., Spring Arbor Distributors Inc., and Tennessee Book Company LLC. For more information, visit the website at www.couttsinfo.com

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