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Bob Nardini Joins Coutts

Coutts is delighted to welcome Bob Nardini to the Coutts Executive Management Team as Group Director of Client Integration and Head Bibliographer. Working with our customers, Bob will develop and expand our approvals services and take responsibility for workflow integration and client relationship development across the Group.

The appointment further strengthens the company's customer-centered approach to business growth.

Bob joins from YBP Library Services where he was Senior Vice President and Head Bibliographer. His high profile, many speaking engagements and his contribution to the professional library and information world have made Bob the most visible figure at YBP in recent years.

Stephen Wilson, Coutts Group Managing Director, commented: 'We are very pleased to have attracted one of the major figures in the field to join us at this interesting and exciting time of expansion for the business. Bob will make a very significant contribution to our plans to improve the level of service available to academic libraries. We are already making significant strides in raising expectations among senior library and information professionals about what they can get from their vendors and service providers. Bob's role is to ensure we work closely with key clients to integrate their services with ours, not only at the technical level but also in terms of accuracy, timeliness and efficiency.'

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Bob Nardini added: 'I am very happy to be joining a company with energy, enthusiasm, and expertise combined with a clear and consistent vision and a willingness to invest and build on its successes. I have been impressed by Coutts' range of sophisticated services. I am very much looking forward to getting to know my new colleagues at Coutts, and to becoming reacquainted with the friends and colleagues in libraries I have enjoyed working with for so many years.'

Notes for editors

About Coutts Information Services

Coutts Information Services is based in Ringwood in the UK, with offices in Canada, the USA and Holland. The company specializes in book and electronic content supply to the academic, government, corporate, public and institutional library and information sectors.

Coutts' services include the supply and full shelf-ready processing and cataloging of print monographs, the provision of standing order and approval plan services along with full seamless ILS integration covering both print and electronic content. Coutts supplies services to over 5,000 customers in more than 100 countries, positioning Coutts at the forefront of today's rapidly changing information supply industry.

www.couttsinfo.com

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