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University of Western Ontario Library benefits from Coutts Intuitive Technology

Coutts Library Services successfully partnered with the University of Western Ontario in developing a seamless download of full level MARC records using iApprove, Coutts' selection support system. iApprove is compatible with the market-leading library management system, Millennium, from Innovative Interfaces, Inc.

Anne Deacon, Head of Acquisitions at Western Libraries comments on the benefits of a successful partnership: "Western Libraries' desire to become leaders in Library acquisition and processing field led to discussions with key partners in mid 2004 to consider how we could work collaboratively and cooperatively to draw on the strengths of each organization. With Coutts' one click download and Innovative's powerful ability to automatically merge bibliographic records with the order and item records, Western Libraries capitalized on the strengths of both systems. This new workflow expedited our ordering process, substantially freeing our staff from repetitive routine tasks."

Lorraine Busby, Associate University Librarian, Information Resources and Karen Marshall, Director of Technical Services enthusiastically supported these joint efforts for achieving ordering and cataloguing efficiencies.

Paul Hamilton, Integrated Library System Administrator for Western Libraries, further quoted "I was impressed with Coutts' online database and their desire to help provide Western Libraries with an effective alternative to the traditional acquisitions process. Coutts' timely solutions, combined with the valuable Load Profile training which I received earlier this year at Innovative Interfaces' head office, has enabled Western Libraries' to vastly improve our overall acquisitions routine".

Andrejs Alferovs, Coutts Vice President Sales commented: "Coutts continues to develop forward thinking solutions through the use of advanced technology, resulting in a seamless flow of information that speeds up the acquisitions process. The working partnerships with Western and Innovative help to advance the procedure and benefit other libraries where similar processes can be implemented."

Innovative Interfaces' Product Manager, Ted Fons states: "Coutts Library Services has proven to be a creative technology partner. Working closely with the Innovative team, they have developed a seamless interface for full MARC record downloads into Millennium. We hope that our partnership will continue to grow as we both work with librarians to bridge the gap in information transfer and offer greater efficiency for the acquisition process."

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